

# Higher adopting payment solutions



Our flexible Electronic Bill Presentment and Payment (EBPP) solution provides streamlined enrollment across all payment options enabling local government and utility customers to quickly and easily pay any way they want.

## Multi-functionality in one easy-to-use interface



Pay By  
Text



Mobile  
Payments



One Click  
Pay



Web  
Payments



Customer  
Service Rep



Online  
Bank Checks



Point of  
Sale



Kiosk  
Payments



Interactive  
Voice  
Response

## Drive higher electronic payment adoption

### ▶ Customer engagement

Our UI/UX design drives success with simple enrollment, no registration required, and continues to engage customers with useful payment data delivered according to customer preference.

### Bill Pay reminders

- ▶ Bill pay reminders you reduce the “forgot to pay” risk by offering customers the ability to set up the type of reminders that work best for them; email, text, or calendar.

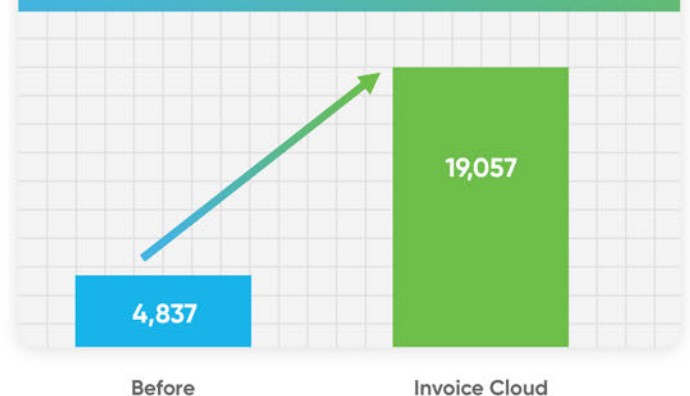
### Flexible payment options

- ▶ Simplify the payer experience by allowing customers to pay with the method that is most convenient (credit, debit, ACH/e-check, cash), and the ability to enroll in auto or recurring payments.

### ▶ Easy-to-use payer portal

Let customers quickly view account activity on their dashboard. Fewer clicks, less data entry and multiple access options (PC, tablet, phone) increase ease of pay, and reduce churn.

#### 4X e-payment adoption in first 12 months





## Key benefits

### ► Accelerate collections

Online/text billing notifications, automated paperless enrollment, and one click pay provide added touch points to drive customer payments.

### ► Be a technology leader

Software as a Service (SaaS) - we deliver the latest payment technology automatically through our true cloud platform, so you're always leading edge with industry best features.

### ► Eliminate security concerns

PCI (Payment Card Industry) Level 1 Compliant with double data encryption, the highest level of security in the industry.

### ► Increase engagement, save time

Engage customers with targeted text and email reminders to drive up e-payments and decrease manual collections. Use the time saved to shift your focus to other high priority items.

### ► Improve reconciliation

All payments are accepted through a single service that is integrated with ETI's software, ensuring your reconciliation works.

### ► Enjoy efficient CIS/billing software integration

Only with ETI's software supported, tight systems integration can you get the benefits of single sign-on, real time data exchange, and coordinated client support.

## Enjoy the benefits of True SaaS

Many software providers claim to deliver SaaS applications. But a true SaaS e-billing and payment platform, like we provide, must be built from the ground up.

A traditional on-premise software with "bolted on" e-billing services cannot produce the same exceptional customer experience. With our true SaaS platform you'll get:

- Scalable Customization
- Efficiency of Multi-Tenant Architecture
- Effortless Enhancements

